

# *RESPECT-Mil*

---

## Program Evaluation

SAVANNAH, GA 14-16 JUNE 2010



# Program Evaluation—Three Levels

---

- ★ Global Implementation Metrics
- ★ Screening and Referral Metrics
- ★ Care Facilitation Process Fidelity and Treatment Outcome Metrics

# Global Implementation Metrics

## Source: Site Calls & Intermittent Surveys

---

- ★ Core Personnel Staffing

- ★ Hiring and training status of Care Facilitators and Administrative Assistants

- ★ Designation and training status of PC and BH Champions

- ★ Training of site personnel—number/% of PC staff who have been trained

- ★ Penetration—number/% of PC clinics at sites that are implementing RESPECT-Mil

- ★ Qualitative Data: Challenges/Successes sites are experiencing individually and collectively.

# Screening/Referral Metrics Source: Form 774 & “Front End” Report

---

- ★ Number/% of visits screened
- ★ Number/% of screen positives;  
number/% of false positives
- ★ Number/% of screen positive with  
depression/possible PTSD presumptive diagnosis
- ★ Number/% declining referral
- ★ Number/% referred to RESPECT-Mil, BH, other

# Screening/Referral Metrics Source: Form 774 & “Front End” Report

---

- ★ Number/% of screened with positive endorsement of suicidal ideation
- ★ Number/% of those positive for suicide ideation assessed and referred if intermediate to high risk

# Care Facilitation Process Fidelity and Treatment Outcome Metrics

---

- ★ Source: FIRST-STEPS and Quarterly Report
- ★ Number/% of SM's with initial contact within 7-10 days
- ★ Number/% of SM's with "Review" contact in 4-6 weeks
- ★ Number/% of cases staffed with BH Champion; number/% with treatment adjustments
- ★ Number/% of cases with clinically meaningful symptom reductions